

***DIRECTORY OF
COMMUNITY
SERVICES***

**VAN BUREN
COUNTY**

2019

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EMERGENCY

Police.....	911
(Farmington)	319-878-3367 or 911
County Sheriff (non emergency).....	319-293-3426
Iowa State Patrol.....	800-525-5555
Mt. Pleasant District 13.....	319-385-8715
Ambulance (Van Buren Co).....	911
Fire - First Response	
Birmingham.....	911
Bonaparte	319-592-3456
Cantril.....	911
Douds	911
Farmington.....	319-878-3367
Keosauqua.....	911
Milton.....	319-293-3426
Mt. Sterling	911
Stockport.....	911
POISON INFORMATION CENTER (Iowa City).....	800-222-1222
CHILD ABUSE & NEGLECT (Iowa-24 hrs/day).....	800-362-2178
FOUNDATION II CRISIS LINE (24 hrs/day)	800-332-4224
Full Service Crisis Line for Abuse, Rape, Suicide, etc.	

ALCOHOLISM (See Substance Abuse)

CHILDREN, JUVENILE & FAMILIES

American Red Cross (www.redcross.org)

Southern Prairie Chapter: 224 E 2nd St., Ottumwa 52501 (24hr)641-682-4571

Hours are M-F 8:00 to 4:30. Emergency disaster response, 24 hour armed forces emergency services, health and safety classes.

Boy Scouts of America (www.scouting.org)

6123 Scout Trail, Des Moines, IA 50321515-266-2135

Provides boys (7-18 years of age) an effective program designed to build desirable qualities of character, to train in responsibilities of participating citizenship and to develop better physical fitness.

Girl Scouts-Eastern Iowa and Western Illinois (www.girlscouts.org)

1308 Broadway, West Burlington, IA 52655.....800-798-0833

To inspire girls with the highest ideals of character, conduct, patriotism and service that they may become happy and resourceful citizens. For all girls ages 5 to 17, and adult volunteers, 18 and older

Iowa Domestic and Sexual Abuse Hotline (www.ottumwacrisiscenter.org)

421 Church Street, PO Box 446, Ottumwa, IA 52501.....641-683-3122

Within 641 area code.....800-464-8340

24 hour crisis line, shelter (safe, temporary housing), individual counseling & support, education & training, advocacy & referral and court advocates. Collect calls are accepted from other county residents having 319 area code.

Van Buren Parents as Teachers (VBPAT)

Located in the VBCH Community Services Center 308 Mulberry St. Keosauqua, IA 52565

Parents as Teachers319-293-6276

Toll free800-221-6276

Sponsored by the Van Buren County Hospital, Lee/Van Buren Children First Early Childhood Iowa, and Prevent Child Abuse of Iowa. For families with children prenatal thru 5 years of age who live in Van Buren County. In-home visitation program to educate parents, sponsor parent/child group meetings; provide developmental screenings and referral resources. Coordinates the Reach out and Read literacy program. NEST focuses education for pregnant women and for families with children under 3 years old. Incentives are offered that allows families to earn points to be used in the NEST store for items such as: diapers, lotions, baby clothing, books, videos, and infant furniture.

HAWK-I (www.hawk-i.org)

PO Box 71336, Des Moines, IA, 50325-9958

hawkidocuments@dhs.state.ia.us.....800-257-8563

Health insurance for eligible children at no-cost or low-cost. Assists in payments for doctor visits, hospital stays, prescriptions, well-child visits, immunization, dental services, vision services and more.

Hours: Monday – Friday 8 am to 6 pm.

Iowa Department of Human Services (www.dhs.iowa.gov)

304 South Maple Ave. Suite 100, Fairfield IA 52556.....641-472-5011

Toll free.....800-642-6249

FAX641-472-3519

Email.....CJEFFE01@dhs.state.ia.us

Keosauqua Hours by appointment only. Fairfield Hours M-F 8:00-4:30. Eligibility: Available with regard to income in Economic Assistance Programs and with out regard to in come in the Service Programs. Economic Programs: FIP (Family Investment Program), Food Stamps, Medical Assistance (Medicaid), Child Care Assistance. Service Programs: Family Centered Services, Foster Care Services, Foster Home/Adoption Licensing. Child Abuse: Assessments, Investigations & Dependent Adult Evaluation, Children and Adult Waiver Programs, Protective Child Care.

Iowa State University Cooperative Extension (www.extension.iastate.edu)

Extension Office, 200 Dodge St. PO Box 456, Keosauqua, IA 52565319-293-3039

Hours are M-F 8:00 to4:30. Information Programs: See Education, 4-H clubs - a positive setting for learning that helps youth Kindergarten through High School live in a changing world. 9 clubs in Van Buren County.

Extension Helplines:

Answer Line (questions relating to home & family)800-262-3804

Extended & Cont. Education.....800-262-0015

Farm On (match beginning & retiring farmers)800-447-1985

Healthy Families (24 hrs. prenatal health care).....800-369-2229

Hortline (lawn, garden & landscape questions)515-294-3108

Iowa Concern (financial, legal, family transitions).....800-447-1985

Pork Line.....800-808-7675

Teen Line.....800-443-8336

Poison Line.....800-222-1222

Juvenile Court Services

406 Dodge St., Keosauqua, IA 52565 (Court House on Fridays).....319-293-3426

51 W Briggs Ave Ste 5, Fairfield, IA 52556 (Court House Juvenile Probation)641-472-3012

Lee County Health Department

#3 John Bennett Drive, PO Box 1426, Fort Madison, IA 52627.....800-458-6672
I-Smile.....Extension 3526
Child Health Program.....Extension 3524
1st Five HMDI.....Extension 3519

Optimae Life Solutions (www.optimaelifeservices.com)

301 W. Burlington, Fairfield, IA 52556.....641-472-5771
605 E. Winfield, Mt. Pleasant, IA 52641319-385-2830
308 Mulberry St., Keosauqua, IA 52565.....641-472-5771

Individual psychotherapy, marriage counseling, family therapy, psychiatric evaluations, medical management, critical incident stress debriefing, psychiatric services. After hours emergency services. Also provides in-home and community support.

Sieda Community Action (www.sieda.org)

Van Buren County Neighborhood Center
Courthouse, 906 Dodge St., Keosauqua, IA 52565319-293-3722
Alternate Number for Davis Co. Office.....641-664-1911
226 West Main St., PO Box 658, Ottumwa, IA 52501.....641-682-8741
Toll free800-622-8340

Hours are Tu/We 8:45-11:30 and 12:30-3:45 (Oct-April) OR Tu 9:30-11:30 and 12:20-3:30 (May- Sept)

Christmas for Kids: apply at the Keosauqua office. Must meet income guidelines. Child Development/Head Start: Center-Based preschool meets (4) days per week, nutritious meals/snacks, health screenings, field trips, referrals, literacy/education needs, services/referrals for children with special needs, limited transportation provided. Must meet income guidelines or special needs criteria. Behavioral Health & Treatment Services (See Substance Abuse) Housing Stabilization (See Housing) Resource Center: Information & application for any SIEDA program including: LiHEAP (heat assistance), weatherization, utility bill assistance, budget counseling. Also information & referral to other service agencies. FaDSS (Family Development & Self-Sufficiency) – a trained family development specialist works intensively with families to stabilize and assist them to become self-sufficient. Work is done in-home through regular visits. Tools used are assessments, goal setting activities, support, advocacy, group meetings, special needs assistance and referrals to community resources. (201 S. 23rd Street, Fairfield, IA 52556 Ph. (641)-799-8658)

Domestic Violence Intervention Program (www.dvpiowa.org)

Van Buren County Phone.....319-520-0568
Open hours in Van Buren County – 8:00 am-12:00 pm on Fridays at Keosauqua City Hall
1105 S. Gilbert Court, Iowa City, IA, 52240 (Main Office)
24 Hour Hotline TTY& Interpretation services available800-373-1043

24 hour crisis hotline, immediate police & hospital intervention for domestic violence and sexual assault, domestic violence & sexual assault advocacy, domestic violence support group, confidential shelter, individual counseling, public & school education, child advocacy.
Counselors available to meet in local communities.

Rape Victim Advocacy Program

Van Buren County Phone.....319-541-0963
101 South Cherry St, Suite 2, Mt. Pleasant, IA.....319-541-9809
24/7 Crisis Line.....800-228-1625

Free, confidential services for those affected by sexual violence. Services include counseling, advocacy (legal, medical, academic), and prevention education to schools, organizations and businesses.

Iowa Domestic Abuse Program

1315 N. Court, Ottumwa, IA 52501.....641-682-8383

Department of Correctional Services

205 W. Van Buren St., Centerville, IA 52542.....641-856-3012

Van Buren County Community Services – General Assistance

Court House, Box 475 Keosauqua, IA 52565319-293-3793

FAX319-293-6335

Hours are M-F 8:00-4:30. General Assistance: must meet income & resource guidelines in order to receive County Medical Assistance at Van Buren County Hospital or the University of Iowa Hospital. Assistance with utilities, rent, food, clothing, funeral expenses, & transportation when all other sources have been exhausted. Salvation Army: Providing immediate, but temporary emergency assistance that is not provided by another area agency. Types of crisis assistance is: transient meals, lodging, car repairs, gas, and medications.

WIC – (Women, Infants, Children) (<http://ahfa.org>)

333 Church St., Ottumwa, IA, 52501800-452-1098

Hours are M, T, Th, F 8:00 to 4:30, W hours are 8:00-5:30

308 Mulberry St. Keosauqua, IA 52565 on day of clinic only.

Hours vary on the second Tuesday and fourth Wednesday of every month.

Special supplemental food program for pregnant or nursing mothers and children from birth to 5 years old.

Women: Offers pregnancy testing, prenatal and postpartum health care and education.

Community Partnership for Protecting Children

Family Team Meetings

Gloria Brown.....641-919-7848

CHURCHES

Birmingham

Presbyterian319-498-4604

United Methodist.....319-498-4585

Bonaparte

Baptist319-592-3613

Bonaparte United.....319-592-3123

Cantril

Lebanon Church319-397-2272

United Methodist.....319-397-2392

Douds

Bethel Worship Center.....641-936-7173

United Methodist (Selma).....641-936-4667

Zion Bible Church641-936-4416

United Methodist.....641-936-4361

United Methodist Parsonage.....641-936-4362

Farmington

Assembly of God	319-878-3763
First Baptist	319-878-3735
United Methodist.....	319-878-4140
St. Boniface	319-878-3736

Keosauqua

Center Chapel.....	319-293-3377
Christian	319-293-3645
Congregational UCC	319-293-2538
Heritage Baptist Church	319-293-8164
Our Saviour’s Lutheran Church	319-293-3405
United Methodist.....	319-293-3447 or 3131

Milton

Christian Church Parsonage	641-656-4647
God’s Way Christian Center	641-656-4975
United Methodist.....	641-656-4280

Stockport

Christian Church.....	641-796-2293
Methodist Church	641-796-4602

COUNSELING SERVICES (See Mental Health, Women’s Health, Substance Abuse, and Support Groups)**CHILD CARE****Iowa Child Care Resource and Referral (www.iowaccrr.org)**

Davenport Office that covers Van Buren County855-244-5301
 Hours are Monday & Wednesday 7am – 7pm, Tuesday/Thursday/Friday 8am-4:30pm, Saturday 8am – 12pm.
 Maintains lists of current licensed/registered child care providers and provides information on choosing quality child care for 2 month olds to 11 year olds. Helps current registered providers with information, training and resources such as childcare food programs, equipment and supplies for their business. Can provide information and technical assistance to someone who wants to start a child care business.

Iowa Department of Human Services (www.dhs.iowa.gov)800-642-6249

Child Care, Protective Child Care. Maintains lists of registered child care providers in Van Buren County.

Van Buren County Hospital Child Care Center (www.vbch.org)

Located in the Community Services Center North of Van Buren County Hospital,
 308 Mulberry St. Keosauqua, IA 52565.....319-293-3300
 Hours are M-F 5:30 am to 6:00 pm. Licensed Child Care Center - ages 6 weeks to 12 yrs. Weekly, daily, hourly rates. Age-specific activities; 9:00 - 11:00 am each day. Emphasis on skill development through creative play. Before and after school care.

DRUG ABUSE (See Substance Abuse)

EDUCATION/JOB TRAINING

Boy Scouts of America (www.scouting.org)

Des Moines.....515-266-2135

Provides boys (7-18 years of age) an effective program designed to build desirable qualities of character, to train in responsibilities of participating citizenship and to develop better physical fitness.

Girl Scouts-Eastern Iowa and Western Illinois (www.girlscouts.org)319-752-3639

1308 Broadway, West Burlington, IA 52655.....800-798-0833

To inspire girls with the highest ideals of character, conduct, patriotism and service that they may become happy and resourceful citizens. For all girls ages 5 to 17, and adult volunteers, 18 and older

Sieda Community Action FaDSS Program (www.sieda.org)

906 Dodge St, Keosauqua-52565.....319-293-3722

725 West 2nd St., Ottumwa, IA, 52501.....800-622-8340

Strength based, family driven, in-home case management designed to help get families off public assistance.

Indian Hills Community College (www.ihcc.cc.ia.us)

Ottumwa Campus, 525 Grandview, Ottumwa, IA 52501-1398.....641-683-5111

Toll free800-726-2585

Centerville Campus, 721 N 1st St. Centerville, IA 52445641-856-2143

Administrative hours are M-TH 7:15 to 4:45. Associate Degrees, Diploma programs, Continuing Education, Adult Literacy, ABE/GED, Displaced Homemaker/Single Parent Program, Recertification or Licensure Courses. ICN Education Classes – offer regular college credit classes at local Communities. Call for class offerings.

Adult Literacy Coordinator.....800-726-2585

Volunteer tutors for reading, one-on-one.

ABE/GED Coordinator800-726-2585

Adult Basic Education/High School Equivalency Diploma. Fee for testing.

Iowa State University Cooperative Extension (www.extension.iastate.edu)

Extension Office, 701 Broad St, Suite 1, PO Box 456, Keosauqua, IA 52565 .319-293-3039

Hrs: 8:00 a.m. – 4:30 p.m. Mon. – Fri.

Information: Aging, Child Care, Consumer Decisions, Family Financial Management, Family Relationships, Food Safety, Nutrition and Health, Parent Education, Public Policy Affecting Families, Waste Management. 4-H Clubs: A positive setting for learning that helps youth Kindergarten through High School live in a changing world (9 clubs in Van Buren County).

Answer Line.....800-262-3804

Job Corps (jobcorps.dol.gov).....800-733-5627

Comprehensive employment training program available to men and women ages 16 – 24.

Workforce Innovation and Opportunity Act (www.doleta.gov/wioa)

15260 Truman St, Ottumwa, IA 52501641-684-5401

Representative comes to local centers. Call for appointment.

Indian Hills Workforce Development Center (www.ihcc.cc.ia.us)

Promise Jobs Program, Indian Hills Community College

651 Indian Hills Drive Suite 1, Ottumwa, IA 52601.....641-682-8577

Or toll free.....800-383-8577

On-the-job training, Vocational/Technical training, Assistance for low income persons financially with tuition, childcare and transportation.

Great Prairie AEA (www.gpaea.k12.ia.us)

2000 West Jackson, Fairfield, IA 52556641-472-3414

2814 N. Court Street, Ottumwa, IA 52501.....800-622-0027

Hours M-TH 8:00 to 4:30 and Fri 8:00 to 4:00. Services to Children with Special Needs and all children with disabilities (birth - 21 yrs) to provide a free and appropriate education in the least restrictive environment.

Vocational Rehabilitation (www.ivrs.iowa.gov)

1000 N. Roosevelt, Burlington, IA 52601319-753-2231

Hours M-F 8:00 to 4:30. Serving Des Moines, Lee, Louisa and Van Buren Counties. Assistance to persons with disabilities in job training, prosthetic devices, counseling, medical and psychological diagnosis and tools. Call Burlington Office to set up an appointment. Can arrange visits in Van Buren County at Job Opportunities located in the lower level of the Van Buren County Hospital or in the home.

EMPLOYMENT/JOB PLACEMENT

Center Village Vocational Service

19248 Maple Avenue Keosauqua, IA 52565319-293-3107

Hours M-F 8:00 to 4:00. Mobile work crew placements for those residing at Center Village. Work crews perform sorting, labeling, janitorial tasks, etc.

Iowa Workforce Development Center (www.iowaworkforcedevelopment.gov)

15260 Truman Street, Ottumwa, IA 52501641-684-5401

Hours 8:30 to 4:30. Resource Library, Testing Service, Automated Labor Exchange, Resume Services, Promise Jobs, Job Insurance Claims Reporting Systems, Labor Market Information, Job Search & Career Exploration Assistance. Industry Iowa Job Bank & America’s Job Bank Internet Service available. Multiple Internet job search service web sites available in the office.

Van Buren Job Opportunities (www.vbch.org)

Located in the VBCH Community Services Center

308 Mulberry St. Keosauqua, IA 52565.....319-293-6276

Or toll free.....800-221-6276

Hours Monday-Friday 8:00 to 4:00. Community-Based Vocational Assessments. Supported Employment Services for people with disabilities. Job Enhancement services of job seeking skills training, career counseling, etc.

FOOD, CLOTHING & FINANCIAL

Food Pantries

Bonaparte

Bonaparte Community Center (Old Elementary) 602 8th St., Bonaparte, IA 52620

Farmington

205 Elm St., Farmington, IA 52626 Hours: 1st and 3rd Thursday of the month 1-4 pm.

Keosauqua Community Food Bank

405 Dodge St, Keosauqua, IA 52565 Hours: Tuesdays 3:30-6:30 and Wednesdays 10 am – 1:30 pm

American Red Cross (www.redcross.org)

Southern Prairie Chapter 224 E. 2nd St, Ottumwa, IA 52501.....641-682-4571
Emergency Disaster Response (Fire, Flood, etc.)

Iowa Department of Human Services (www.dhs.iowa.gov)

304 South Maple Ave. Suite 100, Fairfield, IA 52556800-642-6249
Fairfield Hours. M – F 8:00 to 4:30. Eligibility guidelines FIP (Family Investment Program), Food Stamps, Medical Assistance (Medicaid).

Rural Families Financial Counseling (www.extension.iastate.edu)

Van Buren County Extension Office
701 Broad St., Keosauqua, IA 52565.....319-293-3039
No income guidelines- no charge. Counselor available at ISU.

Van Buren County Community Services

Courthouse, Box 458, Keosauqua, IA 52565.....319-293-3793
FAX319-293-6335
Hours: M-F 8:00 to 3:30. General Assistance: must meet income & resource guidelines in order to receive the following: County Medical Assistance at Van Buren County Hospital or the University of Iowa Hospital. Assistance with utilities, rent, food, clothing, funeral expenses, & transportation when all other sources have been exhausted. Salvation Army Services - providing immediate, but temporary emergency assistance that is not provided by another area agency. Types of crisis assistance are: transient meals, lodging, car repairs, gas, and medications.

HEALTH CARE (See also Substance Abuse, Women’s Health)

Ambulance

Keosauqua.....911
Serves Birmingham, Bonaparte, Cantril, Douds, Keosauqua, Milton, Mt. Sterling & Stockport Farmington.....319-878-3367

American Red Cross (www.redcross.org)

Southern Prairie Chapter, 224 E. 2nd St. Ottumwa, IA 52501 (24 hr)641-682-4571
Monthly Blood Mobile contact.....319-293-3167
First Aid & CPR Classes (Fees), Monthly Blood Mobile.

HAWK-I (www.dhs.iowa.gov/hawk-i).....800-257-8563

Health insurance for eligible children at no-cost or low-cost. Assists in payments for doctor visits, hospital stays, prescriptions, well-child visits, immunization, dental services, vision services and more.

Van Buren County Public Health Nursing Service

404 Dodge St. Keosauqua, IA 52501319-293-3431
Or toll free.....888-906-3431
Hours M-F 8:00 to 4:30. Immunization Clinic Hours every Tues from 1:30 to 4:30. Skilled Nursing Care, Homemaker/Home Health Aide, Immunizations (Infants, Children, Flu shots and Hepatitis B), Communicable Disease Control, School Nursing, Health Promotion, Environmental Health, Family Planning, Loan Closet (assistive devices).

Van Buren County Hospital & Rural Health Clinics (www.vbch.org)

304 Franklin St., Keosauqua, IA 52565319-293-3171

Or toll free.....800-873-8224

24 hr. Emergency Room, Ambulance Service, Air Care to Iowa City, Outpatient Clinic, Inpatient Medical/Surgical Care, Physicians’ Specialty Clinics, Obstetrics, Prenatal Classes, Cardiopulmonary Care & Rehabilitation, Physical & Occupational Therapy, Radiology, Laboratory, Surgery and Same Day Surgery, Skilled Nursing, Long Term Care, Assisted Living, Telemedicine and Teledoc Link to University of Iowa Hospitals & Clinics, Occupational Health and Safety, Wellness Programs, Lifeline, SHIP, Durable Medical Equipment (DME), Childcare Center, Parents As Teachers, Job Opportunities. (Call for more information)

WIC – (Women, Infants, Children) (<http://ahfa.org>)

123 E 3rd, Ottumwa, IA 52501.....800-452-1098

Hours are M, T, Th, F 8:00 to 4:30, W hours are 8:00-5:30

Located in the VBCH Community Services Center,

308 Mulberry St. Keosauqua, IA 52565 - On day of clinic only.....319-293-2510

Hours vary on the second Tuesday and fourth Wednesday of every month.

Special supplemental food program for pregnant or nursing mothers and children from birth to 5 yrs.

Women: Offers pregnancy testing, prenatal and postpartum health care and education.

Van Buren County Hospital Rural Health Clinics

Clinic Scheduling.....319-293-8732

Clinic Locations:

Birmingham Medical Clinic, 735 N HWY 1, Birmingham, IA 52535

Bonaparte Medical Clinic, 604 First St., Bonaparte, IA 52620

Fox River Medical Clinic, 14983 275th St, Cantril, IA 52542

Farmington Medical Clinic 206 S. 4th St., Farmington, IA 52626

Keosauqua, VBCH 304 Franklin St., Keosauqua, IA 52565

Staff Physicians by Specialty

Family Practice

Dr. Dana Brecount, DO

Dr. David Parsons, DO

Dr. Roberto Castro, MD

Pediatrician

Dr. Libby Balbort

Internal Medicine

Dr. Richard Curtis, MD

Nurse Practitioners

BeLinda Striegel

Mindy Danielson

General Surgeon

Dr. Ryan Roe

Obstetrics-OB/GYN

Dr. Gary Lee, DO

Physician Assistant

Kelsey Nank

Jim Richmond

Visiting doctors in Specialty Clinic:

Audiology

Gregg Moore

Gastroenterology

Dr. Ryan Roe

Speech Therapy

Pam Svenby - Keosauqua

Dermatology

UIHC Doctors

Podiatry:

Holte, Debra

Urology

Kreder, Karl

ENT (Ear, Nose & Throat)

Berge, Jennifer MD

Psychiatry

Morcuende, Angeles

Other Community Physicians:

Lantern Family Medicine – Dr. Amanda Gerber

602 8th Street, Bonaparte, IA 52620.....319-677-0219

Christy Clinic, D.O. (Family Practice)

202 South 2nd, Farmington, IA 52626319-878-3524

Dentists

Roth Dental Care

205 Franklin St. Keosauqua, IA.....319-293-3844

Eye Care - Ophthalmologists M.D.

Wolfe Eye Clinic 1005 Pennsylvania Ave., Ottumwa, IA 52501641-682-8571

Eye Care - Optometrists O.D.

Wolfe Eye Clinic, 100 S. 23rd St., Fairfield, IA 52556800-232-4123

Eyeowa Optical, 122 N Court, Fairfield, IA 52556.....641-472-6694

American Eyecare, 2000 S Main Street, Fairfield, IA 52556.....641-472-2010

Other Hospitals and Care Facilities

Iowa Veterans Home (<http://ivh.iowa.gov/>)

1301 Summit St., Marshalltown, IA 50158641-752-1501

University of Iowa Hospital & Clinics (www.uihealthcare.com)

Iowa City, 200 Hawkins Dr. 52240 (General Information).....319-356-1616

Physician Referral & Health Information800-777-8442

Veterans Administration Hospital (www.iowa-city.med.va.gov)

3600 30th & Euclid, Des Moines, IA 50310.....800-294-8387

601 Hwy 6 West, Iowa City, IA 52246.....866-687-7382

Medical Information

Medicare - Social Security Administration (www.ssa.gov)

2429 Northgate Street, Ottumwa, Iowa 52501800-772-1213

Veterans Affairs (Van Buren County)319-293-3793

County Courthouse FAX.....319-293-6335

Veterans Affairs (Des Moines Regional Office) (www.iowava.org)

210 Walnut St., Room 1063, Des Moines, IA 50309.....800-827-1000

Pharmacies

Lee Pharmacy 204 Cass St., Keosauqua, IA 52565319-293-3128

Toll free800-716-0392

HOSPICE

Iowa Hospice (Van Buren and Lee County)800-467-7423

550 S. Roosevelt, Burlington, IA 52601.....319-752-0954

Hospice (Davis County)641-664-1974

927 E. Pennsylvania, Ottumwa, IA 52501641-682-0684

Email..... hospice@pcsi8.net

Lee County Health Department Hospice.....319-372-5225

#3 John Bennett Drive, Fort Madison, IA 52627

Serving Lee, Van Buren, Des Moines, and Henry counties in Iowa.

HOUSING

Area XV Multi-County Housing Agency (www.areaxvhousing.org)

417 North College, PO Box 276, Agency, Iowa 52530641-937-5222

Toll free800-848-9438

Hours, M-F 8:00 to noon and 1:00 to 4:30. Cost of rent reduced for those who qualify through income guidelines, age, disability and/or handicap.

Center Village, Inc.

19248 Maple Avenue - Keosauqua, IA 52565319-293-3107

Residential Care for persons with disabling mental and /or physical conditions due to illness, age, or disability.

Keosauqua Health Care Center

819 Country Lane Rd, Keosauqua, IA 52565319-293-3761

Emergency/Disaster Assistance (including food & clothing)

American Red Cross (www.redcross.org)

Southern Prairie Chapter - 224 E 2nd St., Ottumwa, IA 52501 (24 hr)641-682-4571

Iowa Department of Human Services (www.dhs.iowa.gov)

Courthouse- 404 Dodge St., Keosauqua, IA 52565800-642-6249

Sieda Community Action Neighborhood Center (www.sieda.org)

404 Dodge St., Keosauqua, IA 52565319-293-3722

USDA Rural Development (www.rurdev.usda.gov)

Jefferson County – 605 S. 23rd St., Fairfield, IA 52556641-472-6556

Hours M-F 8:00 to 4:30. Assist lower income families with purchase of homes. Assist lower income families to obtain housing. Assist very low income homeowners to make essential repairs to homes. Can also assist with septic system installation or repairs if needed. (Must meet income guidelines) Help moderate income families with a “guaranteed” housing program. Call for details.

LEGAL

Miller, H. Craig (Van Buren County Attorney)

903 4th St, Keosauqua, IA 52565.....319-293-3755

Watkins, Abraham K.

211 Main Street, Keosauqua, IA 52565.....319-293-3456

Westercamp, Steven

107 Elm St, Farmington, IA 52626.....319-878-3800

Legal Services Corporation of Iowa

Southeast Regional Office

112 E. 3rd St., Ottumwa, IA.....641-683-3166

Attorney Referral Service of the Iowa Bar Association800-532-1108

LIBRARIES

Birmingham Public Library, 301 Main St.....	319-498-4423
Bonaparte Public Library, 210 Washington St	319-592-3677
Cantril Public Library, 104 W.3 rd St	319-397-2366
Farmington Public Library, 203 Elm St.....	319-878-3702
Keosauqua Public Library, 608 First St.....	319-293-3766
Milton Public Library, 422 N. Main St.	641-656-4611
Stockport Public Library, 113 Beswick St.....	319-796-4681

MENTAL HEALTH COUNSELING (See also Substance Abuse)

Optimae Behavioral Health (www.optimaelifeservices.com)

301 W. Burlington, Fairfield, IA 52556.....641-472-5771

605 E. Winfield, Mt. Pleasant, IA 52641.....319-385-2830

308 Mulberry St, Keosauqua, IA 52565.....641-472-5771

Individual psychotherapy, marriage counseling, family therapy, psychiatric evaluations, medical management, critical incident stress debriefing, psychiatric services. After hours emergency services. Also provide in-home and community support.

R&R Counseling Solutions (www.rrcsmentalhealth.com)

120 North Highway 1, Birmingham, IA 52535.....641-455-0636

103 East Adams Street, Fairfield, IA 52556

Email.....rrcounselingsolutions@gmail.com

Phillip Davis- LMHC, NCC

Nancy Dewes- Ed.S., LMSW, LMHC, NCC

Sara Jones, TLMHC, NCC

American Home Finding Association (www.ahfa.org) Judy Davidson, Director

217 E. 5th Street, Ottumwa IA 52501.....800-290-0876

Individual, family, and marriage counseling. Counseling for unwed parents. Adoption services. Emergency Shelter Care for adolescents and girls group home. Title XIX not accepted. Crisis Care Assessments at Van Buren County Hospital in conjunction with Optimae- Tracy Liptak

Crisis Center and Women's Shelter (www.ottumwacrisiscenter.org)

PO Box 446, Ottumwa IA 52501.....641-683-3122

Or toll free.....800-464-8340

Provides support for women and their children, including 24 hour crisis line, shelter from domestic abuse, sexual assault, and homelessness (safe, temporary housing), individual counseling and support, education and training, advocacy and referral. Support groups.

First Resources Corporation.....641-683-1302

102 N. Hancock, Ottumwa IA 52501.....FAX 641-683-1309

Hours are M-F 8:00 to 4:30. Appointments can be made through the Fairfield or Ottumwa offices. Individual and family counseling, sexual abuse treatment therapy, play therapy, foster care and adoption services, juvenile justice services, school-based services, independent living services. In-home substance abuse treatment services are also available. Also provides supportive and vocational services for adults with mental and/or physical disabilities. Fosters independence through community living skills, supported employment, supported community services, and residential services. Residential services include home and community-based services and community-supported apartment living arrangement.

Coordination of Disability Services

Van Buren County Courthouse Keosauqua IA 52565.....319-293-3793
Access point for assistance from county for mental health services.

Southern Iowa Mental Health (<http://www.healthcare.com/profile/southern-iowa-mental-health-center/>)

110 East Main, Ottumwa, IA 52501641-682-8772
Outpatient Mental Health Services. Serves all ages. Must meet income guidelines.

PERSONS WITH DISABILITIES

Center Village, Inc.

19248 Maple Avenue, Keosauqua, IA 52565319-293-3107
Residential Care for persons with disabling mental and/or physical conditions due to illness, age, or disability.

Great Prairie AEA (www.gpaea.k12.ia.us)

2000 West Jackson, Fairfield, IA 52556641-472-3414
2814 N. Court Rd., Ottumwa, IA 52501641-682-8591
Hrs: 8:00 am - 4:30 pm (Monday - Thursday) and 8:00 am - 4:00 pm (Friday)
Services to Children with Special Needs and all children with disabilities (birth - 21 years) to provide a free and appropriate education in the least restrictive environment.

Van Buren County Community Services

Courthouse, Keosauqua, IA 52565.....319-293-3793
Referral, information & authorization of funding for mental health services

Van Buren County Public Health Nursing Services

404 Dodge St., PO Box 514, Keosauqua, IA 52565319-293-3431
Toll free888-906-3431
Participate in Ill and Handicapped Waiver and Elderly Care Waiver programs. Respite/Hospice Care, Home Health Aides, Loan Closet (assistive devices).

Van Buren Job Opportunities (www.vbch.org)

Located in the VBCH Community Services Center
308 Mulberry St. Keosauqua, IA 52565.....319-293-6276
Toll free800-221-6276
Hours M-F 8:00 to 4:00 Community-Based Vocational Assessments. Supported Employment Services for people with disabilities. Job enhancement services of job seeking skills training, career counseling, etc.

Vocational Rehabilitation Services (www.ivrs.iowa.gov)

State of Iowa, Department of Education
1000 N. Roosevelt, Burlington, IA 52601.....319-753-2231
Appointments arranged at the Burlington office. Can make arrangements to meet at Van Buren Job Opportunities in the Van Buren County Hospital, lower level or can make visit to home. Eligibility - Presence of disabling condition which causes a substantial handicap to employment and a determination that the individual will benefit vocationally from services.

SCHOOLS (www.iowa.schooltree.org)

Van Buren County Community School District

Harmony Center 33727 Route J40, Farmington, IA 52626319-592-3235

Douds Center 14574 Jefferson Street, IA 52551319-293-3334

Van Buren Jr. / Sr. High School, 405 4th Street, Keosauqua, IA 52565319-293-3334

VBCH Child Care/Preschool

Located in the VBCH Community Services Center

308 Mulberry St. Keosauqua, IA 52565.....319-293-3300

Head Start

Sieda Head Start Center641-936-4321

Pre-School Classes held at Van Buren Elementary and Harmony Elementary

Sieda Community Action 226 West Main, Ottumwa, IA 52501800-622-8340

Program to provide early childhood education services for 3 to 5 year olds from low-income families.

SENIOR CITIZENS

SENECA Area Agency on Aging (www.seneca-aaa.org)

801 Front St. Keosauqua, IA 52565 (Case Management).....319-293-3465

117 N Cooper Ave. #2, Ottumwa, IA 52501.....641-682-2270

Toll free800-642-6522

For persons 60 or older-Advocacy, Transportation, Outreach, Information & Referral

Douds Community Center

14159 Hwy 98, Douds, IA641-936-4711

(Serve meals at noon – Tuesday & Thursday) Reservation641-936-4352

Farmington Senior Center/Community Center

201 S 4th, Farmington, IA 52626319-878-4105

Serve meals at noon -Monday, Tuesday & Thursday.

Keosauqua Senior Center

801 Front St., Keosauqua, IA 52565.....319-293-3789

Serve meals at 12:00 noon Mon – Fri.

Milton Senior Center/American Legion

320 N Main, Milton, IA 52570641-656-4979

Serve meals at noon - Monday, Tuesday, Wednesday, and Friday.

Stockport Senior Center

Stockport, IA 52651.....319-796-4420

Serve meals at 11:30 am - Wednesday, Thursday, and Friday

Nursing Homes/Assisted Living

Keosauqua Health Care Center

819 Country Lane Rd, Keosauqua, IA 52565319-293-3761

Home Care Agencies

Van Buren County Public Health

404 Dodge St., Keosauqua, 52565-0514.....319-293-3431

Toll free888-906-3431

Hrs: 8:00 to 4:30. Skilled Nursing Care, Homemaker/Home Health Aide, Environmental Health, Loan Closet (assistive devices), flu clinics for elderly, hospice, RN home visits, BC/BS, Medicare/Medicaid certified since 1979.

FMCH Home Health Care (www.fmchosp.com)

5445 Ave O, Suite 114, Ft. Madison, IA 52627319-376-2166

Hours M-F 8:00 to 4:30. 24 hour service. Skilled Nursing, Rehabilitation Therapies, Social Worker, Home Care Aide and Companion/Homemaker and personal care available. Able to bill all payers including Medicare, Medicaid, Waivers, private insurance, and private pay.

Mobile Nursing Services, Ltd.

705 Avenue G, Ft. Madison, IA 52627319-372-8023

Toll free800-798-7793

24 hr coverage. Skilled Nursing, Home Care Aides, Homemakers/Companions, Therapists, Medical Social Worker, IV Therapy, Ventilator Dependent Care, Wound Care and Pediatric Nursing. Medicare/Medicaid certified, Waivers, Private Insurance.

Regional Home Health Care, Inc.

418 Main St., Donnellson, IA 52625.....319-835-9035

24 hr. coverage. Registered Nurses, Home Health Aides, Private Care Giver services, Companion services, IV Therapy, Wound Care. Medicare/Medicaid Certified.

HCI Care Services (includes Van Buren County)

204 S. Jefferson, Mt. Pleasant, IA 52641319-385-4472

Toll Free.....888-385-4472

Keokuk Area Hospital Home Health Care (www.keokukhealthsystems.org)

424 N 18th St., Keokuk 52632.....319-524-6293

Toll free888-898-7033

24 hr. coverage. Skilled Nursing, Homemaker/Home Health Aide/Companion, Physical, Occupational and Speech Therapy, Nutritional Counseling, Diabetic Teaching, Post-Hospital care, Pain Management, Catheter and Wound care, Medication Assessments, Ostomy Care and Teaching. Medicare and Medicaid certified, Private Insurance.

Social Security Administration (<http://ssa.gov>)

2429 Northgate Street, Ottumwa, IA 52501.....641-682-8501

Toll free in Iowa800-772-1213

Veterans Administration

Veterans Affairs-Keosauqua Courthouse.....319-293-3793

FAX319-293-6335

Veteran's Regional Office-210 Walnut St., Des Moines, IA 50318800-827-1000

Iowa Veterans Home

1301 Summit St, Marshalltown, IA 50158641-752-1501

Provides professional care for Iowa's aging and chronically ill Veterans & their spouses. 800-645-4591

SUBSTANCE ABUSE

Alcoholics Anonymous

107 Market St., Keosauqua, IA 52565.....319-293-9191

Meetings held every Monday evening at 8:00 pm

Iowa Quit Line – Nicotine.....800-784-8669

Sieda Community Action Behavioral Health and Treatment Services- (<http://sieda.org>)

201 S 23rd St., Fairfield, IA 52556.....641-472-5834

Counselor available-call for appointment. Can be seen at Van Buren County Courthouse in Keosauqua. Other services offered: Community Assistance, Alternative Activities for Youth, Awareness Campaigns, and Education/Curriculum Services, Drug Free Workplace Training, First- Time Teen Offender Classes, OWI Education Classes, and Information Programs.

Van Buren County SAFE Coalition (www.vbsafecoalition.com)

405 4th Street, Keosauqua, IA 52565319-293-3334 Ext. 1017

Meetings held the 3rd Tuesday of each month at 4:30pm at the VBCH Community Services Center.

SUPPORT GROUPS

Alcoholics Anonymous

107 Market St., Keosauqua, IA 52565.....319-293-9191

Meetings held every Monday evening at 8:00 pm

Children in the Middle (Bridgeway, Inc.)

208 Bank St., Keokuk, IA 52632319-524-3873

Hours M-F 8:00 to 5:00. Court ordered classes for parents who are divorcing. Classes in Ft. Madison and Keokuk only. Call for times.

Diabetic Support Group (Offered through the Van Buren County Hospital)

304 Franklin St, Keosauqua, IA 52565319-293-3171 ext. 2100

Grief Care.....641-472-5286

Self-help grievance group. Meets at 7:00 PM on the 1st and 3rd Mondays of each month at Jefferson County Hospital in the downstairs conference room.

Domestic Violence Intervention Program (www.dvipiowa.org)

Van Buren County Phone.....319-520-0568

Open hours in Van Buren County – 8:00 am-12:00 pm on Fridays at Keosauqua City Hall

1105 S. Gilbert Court, Iowa City, IA, 52240 (Main Office)

24 Hour Hotline TTY& Interpretation services available800-373-1043

24 hour crisis hotline, immediate police & hospital intervention for domestic violence and sexual assault, domestic violence & sexual assault advocacy, domestic violence support group, confidential shelter, individual counseling, public & school education, child advocacy.

Counselors available to meet in local communities.

Rape Victim Advocacy Program

Van Buren County Phone.....319-541-0963

101 South Cherry St, Suite 2, Mt. Pleasant, IA.....319-541-9809

24/7 Crisis Line.....800-228-1625

Free, confidential services for those affected by sexual violence. Services include counseling, advocacy (legal, medical, academic), and prevention education to schools, organizations and businesses.

VBC YLC (Van Buren County Youth Leadership Council)

308 Mulberry St., Keosauqua, IA 52565319-293-8701

Van Buren Parents as Teachers (VBPAT)

Located in the VBCH Community Services Center 308 Mulberry St. Keosauqua, IA 52565

Parents as Teachers319-293-6276

Toll free800-221-6276

Sponsored by the Van Buren County Hospital and Lee/Van Buren Children First Early Childhood Iowa and Prevent Child Abuse Iowa. For families with children prenatal thru 5 years of age who live in Van Buren County. In-home visitation program to educate parents, sponsor parent/child group meetings; provide developmental screenings and referral resources. Insurance and application process, and coordinates the Reach out and Read literacy program. NEST focuses education for pregnant women and for families with children under 3 years old. Incentives are offered that allows families to earn points to be used in the NEST store for items such as: diapers, lotions, baby clothing, books, videos, and infant furniture.

TRANSPORTATION

Milestones

Located at the Keosauqua Senior Center

801 Front St., Keosauqua, IA 52565.....319- 293-3465 or 319-293-3789

Transportation system to include Head Start children, lift services for handicapped and regular service for elderly and general public. Territory would include 30 mile radius of Van Buren County.

10-15 Transit Administration

2417 South Emma St., Ottumwa, IA 52501641-683-0695 or 800-227-6390

Transportation available locally or for longer distances. Trips must be scheduled by at least the day before the trip and are subject to availability of a driver and vehicle.

WOMEN’S HEALTH

River Hills Community Health Center.....641-455-5431

201 S. Market St., PO Box 458, Ottumwa, IA 52501

Southern Iowa Family Planning Clinic

228 East 2nd St., Ottumwa, IA 52501641-682-9955 or 800-452-3365

Well-woman checkup, STD testing and birth control counseling. Call for appointment time.

WIC – (Women, Infants, Children) (<http://ahfa.org>)

Ottumwa office, 123 E 3rd800-452-1098

Hours are M, T, Th, F 8:00 to 4:30, W hours are 8:00-5:30

Located in the VBCH Community Services Center 308 Mulberry St. Keosauqua, IA 52565 (On day of clinic only).....319-293-2510

Hours vary on the second Tuesday and fourth Wednesday of every month.

Special supplemental food program for pregnant or nursing mothers and children from birth to 5 yrs.

Women: Offers pregnancy testing, prenatal and postpartum health care and education.

UTILITIES

Iowa One-Call.....800-292-8989

To locate underground facilities such as gas, electric, and sewer lines.Or dial 811

Electric & Natural Gas

Alliant Energy, Cedar Rapids (www.alliantenergy.com)800-822-4348

Access Energy (www.accessenergycoop.com)

Mt. Pleasant IA 52641.....319-385-1577

Toll free.....866-242-4232

Keosauqua Light & Power, 1301 Broad St., Keosauqua, IA 52565319-293-3406

(After Hours)319-293-3864

Or319-288-0921

Southern Iowa Electric Co-op (REC) (www.siecoop.com)

22458 Hwy 2, Bloomfield, IA 52537641-664-2277

Or toll free.....800-607-2027

Phone Service

Van Buren Telephone Co. (<http://vbtelco.com>)

(Serves Birmingham, Bonaparte, Cantril, Keosauqua, Mt. Sterling & Stockport)

617 1st St., Keosauqua, IA 52565319-293-3187

(After Hours)319-293-7700

Windstream (www.windstream.com)

Customer Service Number877-901-4692

Propane Gas

B & B Gas Corporation

28519 Hwy 2, Pulaski, IA 52584641-675-3354

Houghton319-469-4511

Ferrellgas (www.ferrellgas.com)

20680 Hwy 1 N. Keosauqua, IA 52565319-293-3026

Des Moines.....877-516-3856

Farmer's Co-op

Home office, 110 S Keokuk Washington Rd, Keota, IA 52248641-636-3748

Libertyville, IA 52567 (propane and fuel)641-693-3111

GOVERNMENT

City Offices

Birmingham City Hall, 511 E. Cedar St., Birmingham, IA 52535319-498-4296

Bonaparte City Hall, 103 Main St., Bonaparte, IA 52620.....319-592-3400

Opera House Community Room, 614 First St., Bonaparte, IA 52620319-592-3656

Cantril City Hall, 104 W. 3rd St., Cantril, IA 52542319-397-2295

Farmington Town Hall, 203 Elm, Farmington, IA 52626.....319-878-3711

Keosauqua Town Hall, 804 1st St., Keosauqua, IA 52565319-293-3536

Milton City Hall, Milton, IA 52570641-656-4454

Stockport City Hall, 212 S. Main St., Stockport, IA 52651.....319-796-2135

County Offices

Conservation Board	319-293-3589
Assessor	319-293-3001
Attorney	319-293-3409
Auditor	319-293-3129
Board of Supervisors.....	319-293-3129
Clerk of Court	319-293-3108
Conservation Board	319-293-3589
Extension Service	319-293-3039
CPC	319-293-3793
General Assistance.....	319-293-3793
Judicial Magistrate	319-293-3413
Public Health-Nurses.....	319-293-3431
Recorder.....	319-293-3240
Recycling Center.....	319-293-3692
Sanitation	319-293-2531
Sheriff.....	319-293-3426
Or	800-906-3426
Soil & Water Conservation.....	319-293-3523
Treasurer.....	319-293-3110
Or	800-906-3110
Treasurer/Auto Dept.....	319-293-3450

STATE

Iowa Department of Veterans Affairs (http://iowava.org)	515-242-5331
7105 NW 70 th Ave., Camp Dodge Bldg., Johnston, IA 50131-1824	800-838-4692

FEDERAL

Citizenship and Immigration Service (www.uscis.gov/portal/site/uscis).....	800-375-5283
Internal Revenue Service (www.irs.gov).....	800-829-3676
Social Security Administration (www.ssa.gov)	
2429 Northgate Street, Ottumwa IA 52501.....	641-682-8501
Toll free.....	800-772-1213

ZIP CODES

Birmingham.....	52535
Bonaparte	52620
Cantril.....	52542
Douds	52551
Fairfield	52556
Farmington.....	52626
Keosauqua.....	52565
Mount Sterling.....	52573
Milton.....	52570
Ottumwa	52501
Stockport.....	52651

INFORMATION HELPLINES AND WEBSITES

AIDS Hotline (Iowa).....	888-338-2135
Alcoholics Anonymous/Al Alateen (meetings in your area).....	515-233-6312
Alcohol-Drug Treatment Referral Network: National.....	800-996-3784
Alzheimer’s Association (Mississippi Valley Chapter-Iowa).....	515-440-2722
American Cancer Society (Des Moines).....	800-688-0147
American Kidney Fund.....	800-638-8299
American Lung Association of Iowa	800-586-4872
Center for Substance Abuse Prevention - Workplace Helpline.....	800-967-5752
Child Abuse Hotline, Iowa.....	800-362-2178
Child Abuse National	800-422-4453
COMPASS, Iowa (for disabled & their families)	800-779-2001
Crank Hotline (report suspected meth labs)	800-532-0052
Cyber Tipline (report exploitation of children on Internet).....	800-843-5678
Domestic Violence Hotline, National.....	800-799-7233
Domestic Abuse Hotline (Iowa)	800-284-7821
Families Answer Line (Iowa)	800-262-3804
Foundation II Crisis Line - 24 hrs a day (Full Service Crisis Line).....	800-332-4224
Gambling Hotline (Iowa).....	800-238-7633
Girls & Boys Town National Hotline.....	800-448-3000
HAWK-I	800-257-8563
Healthy Families (Iowa: prenatal health care).....	800-369-2229
IRS (Federal Income Tax info)	800-829-1040
Iowa State Patrol.....	800-525-5555
National Center for Missing & Exploited Children.....	800-843-5678
National Runaway Switchboard.....	800-786-2929
Poison Control Center (Iowa).....	800-222-1221
National Poison Control	800-222-1222
Rape, Abuse, & Incest National Network (RAINN)	800-656-4673
Sexual Abuse Hotline (Iowa).....	800-284-7821
Shriners Hospital Referral Line	800-237-5055
Social Security Administration	800-772-1213
Substance Abuse Information Center, Iowa	866-242-4111
National Substance Abuse Hotline.....	800-662-4357
Teen Line	800-852-8336
Quitline Iowa.....	800-784-8669
Viet Nam Veterans of America	800-882-1316
Weather & Road Information, Iowa	800-288-1047
Youth Crisis Hotline.....	800-448-4663
Iowa Coalition Against Sexual Assault.....	www.iowacasa.org
Iowa Sex Offender Registry.....	www.iowasexoffender.com
National Center for Missing & Exploited Children.....	www.missingkids.com
Safe Kids (Assistance with internet usage and children).....	www.safekids.com
Prevent Child Abuse Iowa.....	www.pcaiowa.org
Van Buren County SAFE Coalition.....	http://www.vbsafecoalition.com